

GREAT LAKES TIMES

AUGUST 2024 | VOLUME 8



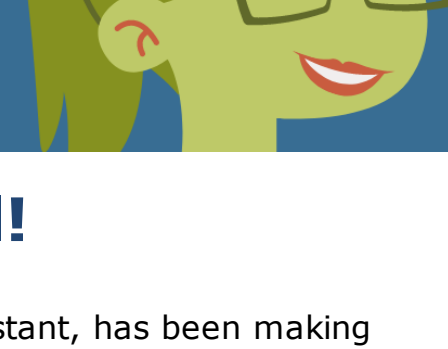
GLCU's Elizabeth Osborne Testifies about AI in Finance to House Committee

On July 23, Elizabeth Osborne, GLCU's Chief Operations Officer, testified to the House Financial Services Committee about the applications of artificial intelligence (AI) in financial services. [America's Credit Unions](#), an advocacy group for the credit union industry, selected Osborne to represent the credit union point of view in this landmark hearing.

"AI is an important tool for credit unions. It helps us to enhance service to our members and provides services that economies of scale may not otherwise allow us to do," Osborne said.

[LEARN MORE](#)

¡Hola! Soy Olive.
¿Cómo puedo ayudarte?
Hablo español.



Olive is Now Bilingual!

Since August 2023, Olive, GLCU's virtual assistant, has been making members' banking experience smoother and more personalized than ever before. Olive has become even smarter and is now offering support in Spanish for members who call in to our contact center!

Did you know that Olive can help you check account balances, make transfers, answer questions about products and services, and assist with other banking needs? Olive features voice authentication and uses an advanced generative AI large language model to assist members.

[LEARN MORE](#)



Save 2.00% APR on Your Next Personal Loan

To celebrate GLCU's merger with encourage financial network credit union, we're offering a 2.00% APR* discount on personal loans. Save on a new or used auto loan, lifestyle loan, RV loan, and more. New and current GLCU members can apply for a loan online, over the phone, or in branch.

Check out our website for more information and apply before this promotion ends on August 31!

*APY = Annual Percentage Yield. Certain restrictions may apply. Contact a GLCU Loan Representative for details.

[APPLY TODAY](#)



trust&will

20% OFF
AN ESTATE PLAN!

Secure Your Family's Future

Love My Credit Union is a one-stop website that offers exclusive rewards and discounted pricing for credit union members. Their newest offering gives members 20% off on estate plans so you can secure your family's future through our trusted partners at [Trust & Will](#).

[LEARN MORE](#)

END OF SUMMER COMMUNITY EVENT!

SEPTEMBER 7

Community Event in Crystal Lake

Join us on **Saturday, September 7 from 11am-1pm** at the [Crystal Lake branch](#) for family fun, including food, music, games, and more!

Plus, get a \$10 food truck voucher when you donate to our partner non-profit, [Kids In Need](#)! Items needed include:

- Socks and underwear for kids 5-18
- Pajamas for kids 5-18
- Pull Ups
- Hygiene products

Hope to see you there!



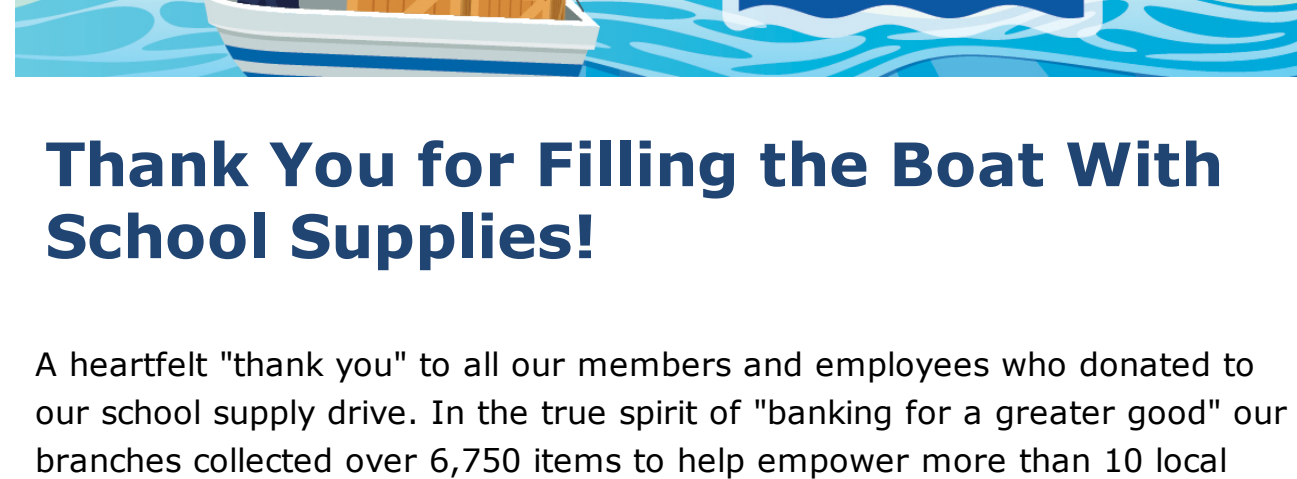
Shred Events - Save the Dates!

Safely and securely dispose of your sensitive or confidential documents* at GLCU from 9:00 -11:00 am at the following branches:

[Waukegan](#) - Saturday, September 14

[Country Club Hills](#) - Saturday, September 21

*Up to two bags or boxes per person



Thank You for Filling the Boat With School Supplies!

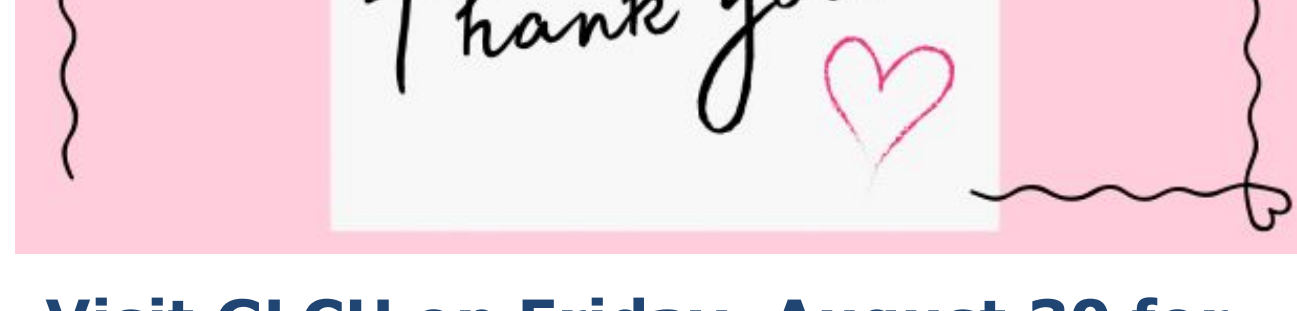
A heartfelt "thank you" to all our members and employees who donated to our school supply drive. In the true spirit of "banking for a greater good" our branches collected over 6,750 items to help empower more than 10 local schools and organizations with much needed supplies.



I Love My Credit Union Day Contest Winners

Thank you to all our members who stopped in their local branches on Friday, July 26 to celebrate I Love My Credit Union Day, a national day to honor the credit union movement's unique philosophy of "people helping people."

Our two winning members, Billie G. and Patricia Y. both won \$25 Amazon gift cards. Thank you for all the love – it's reciprocated!



Visit GLCU on Friday, August 30 for Member Appreciation Day

Have we told you recently how much we appreciate you? All members are invited to stop by your local [branch](#) on Friday, August 30 for sweet treats and a chance to win a \$25 Amazon gift card! Hope to see you there!



Money Habits for Teens

Smart money management skills and a healthy attitude toward finances can set your teen up for success when they reach adulthood. Check out our recent blog, based on GLCU's Adolescents' five-part video series, designed to help teens and young adults learn good money habits. Interested in opening an account for your teen? Learn more about [our Adolescents and youth accounts](#).

[WATCH THE VIDEOS](#)

GLCU in the Community

GLCU employees have been helping out our local communities. Here are a few of the places we'll be in August.



Taste of Bolingbrook
August 10



Gurnee Days
August 10-11



Zion's Zinnia and Monarch Festival
August 17-18



GLCU's Educational Opportunities

Attend Our Webinar on the Recent Financial Landscape

With the recent fluctuations in interest rates dominating the news, GLCU wants to help ensure that you are well-informed and positioned to take advantage of the opportunities these changes present in a 40-minute webinar on **Friday, August 16 at 9am**. A local expert from our partner, [Tranel Investments](#), will delve into key strategies to help you make the most of the current financial landscape, including:

- Thrift Savings Plan (TSP) contributions
- Fixed Annuities
- Dividends vs. CDs

[REGISTER](#)



Join us for a FREE First-Time Homebuyer Workshop

Learn the ins and outs about qualifying for a mortgage loan, down-payment assistance programs, purchase and closing processes, and more. Seats are limited, so save your spot today!

Saturday, August 24

9:00 am – 3:00 pm

GLCU Corporate Headquarters

2111 Waukegan Road, Bannockburn, IL 60015

[REGISTER](#)

Stop by our [Crystal Lake branch](#) and let our friendly and experienced staff help you with all your banking needs.

And mark your calendars for our end-of-summer Crystal Lake Community Event **Saturday, September 7 from 11 am – 1 pm**. We look forward to seeing you there!

Crystal Lake

345 Congress Pkwy
Crystal Lake, IL 60014

Visit now!

Qualification required for membership, loans, financing, and select products & services. GLCU is federally insured by NCUA.
NMLS #: 2552420.

(800) 982-7850 [www.glcu.org](#)
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